North American Insurance (P&C) Customer

INSURANCE CUSTOMER OVERVIEW

— **All team members are working across a variety of technology engineering, administration and support functions:**

- — **Software Engineering (Agile Methodology)**
- — **Quality Assurance**
- — **QA Automation**
- — **Infrastructure Monitoring, Administration & Management**
- — **Security Monitoring, Administration & Management**
- — **Forms Development**
- — **Project Management**
- — **Data Center Operations**
- — **Computer Operations**
- — **Messaging Administration**
- — **Migration Support & Change Management**

Insurance Industry Skills

- — Business Analysis, Requirements Development with Underwriting, Claims, Special Investigations Units, Actuarial, Administrative and Other Internal and External Stakeholders
- — Insurance Application Platform Design, Development, Configuration, Maintenance and Support
  - — Underwriting, Claims, Producer Management and Supporting Components

Technology Skills

- — Java, Java WebSphere, RAD, Angular, SharePoint Suite, Visual Studio, SharePoint Designer, Control-M, Hibernate, Duck Creek Author
- — SQL, MySQL, Oracle. PeopleSoft, Informatica, RedGate
- — MS Windows Server, MS Exchange Server, Putty, SCCM
- — SailPoint, Logrythm, ArchSight, Nessus, Trend Micro, McAfee
- — Cisco Firewall, Citrix Netscaler, SolarWinds, StructureWare Data Center, Agent Defender Ultra, Avaya One Communicator
- — MS Office Suite, Citrix Provisioning Suite, Citrix XenApp
- — Footprints, Jira,
- — Customer Proprietary eProcurement, Portals and Microsites